



### About CompTIA

CompTIA is the voice of the world's information technology (IT) industry. As a non-profit trade association advancing the global interests of IT professionals and companies, we focus our programs on four main areas: education, certification, advocacy and philanthropy.

### About IT Mindshare

IT Mindshare is a technology firm serving commercial, government, and non-profit organizations with strategic technology consulting and services, cybersecurity consulting and services, and data analytics/business intelligence. IT Mindshare is a Service-Disabled Veteran-Owned Small Business (SDVOSB) that was founded in 2012 and named the Veteran-Owned Small Business of the Year in 2019 for the state of West Virginia by the SBA. 304-658-7600 | [info@itmindshare.com](mailto:info@itmindshare.com)

### What is the Managed Services Trustmark?

The CompTIA Managed Services Trustmark identifies service providers who have demonstrated the highest level of competency and it illustrates the quality of services each of these companies deliver. This business credential is a commitment to excellence, made on behalf of their clients. Companies that showcase the CompTIA Managed Services Trustmark logo pledge to follow a robust code of practices that meet or exceed the industry standard level of service their customers will receive.

The CompTIA Managed Services Trustmark was developed through an initiative in the CompTIA Managed Services Community, constructed and validated by members of this collaborative peer group of experienced industry experts.

### Why Contract with a Trustmark Holder?

Organizations that carry the CompTIA Managed Services Trustmark have demonstrated their ability to properly support your business needs. To obtain this esteemed credential, our organization committed to an industry "Code of Conduct," and underwent an assessment provided by a vendor-neutral industry association, which assures that we adhere to the highest business standards in all of our day-to-day activities.

The CompTIA Managed Services Trustmark offers our clients peace of mind, knowing that we employ industry best practices and tools to keep your business systems up and running. It also confirms our commitment to quality, assuring our customers that we have what it takes to help

[www.comptia.org](http://www.comptia.org)

To learn more about the CompTIA Managed Services Trustmark, go to:  
[www.comptia.org/businesscred/msp.aspx](http://www.comptia.org/businesscred/msp.aspx)